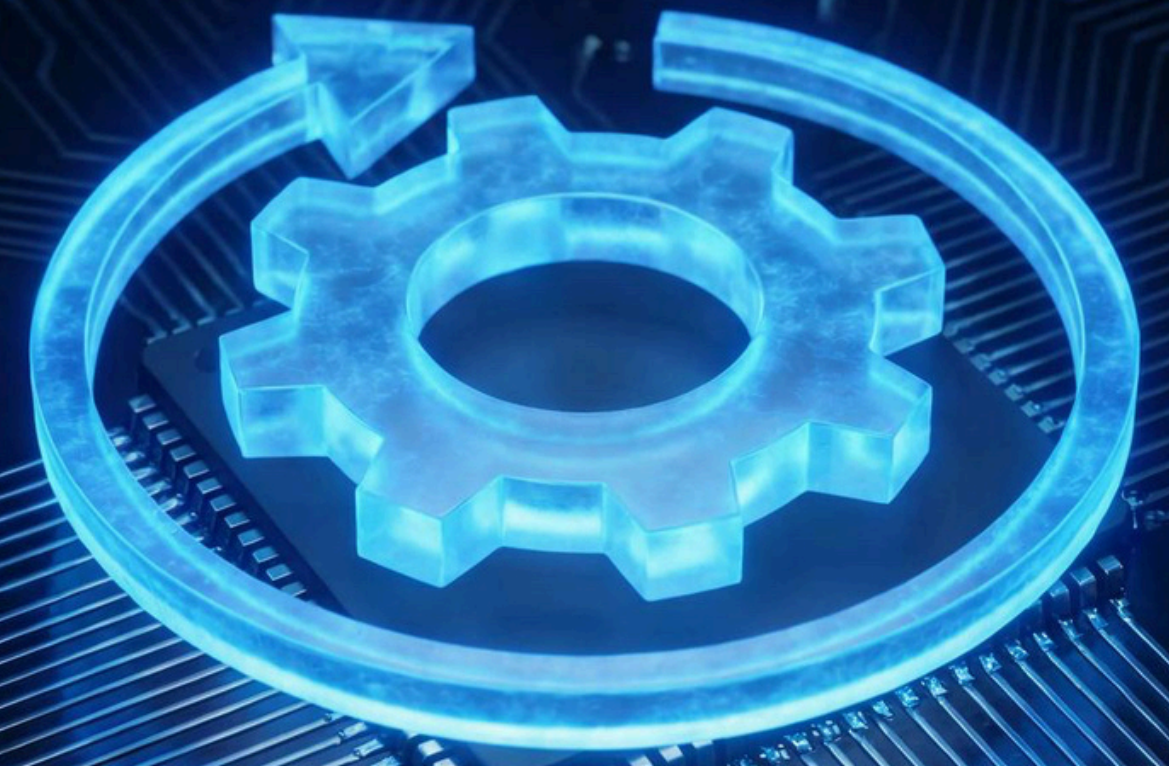


Managed AI Control Desk

Your AI is live. Nobody owns keeping it approved

Ongoing operation after go-live — not a one-time project

We become your external AI operations team under a monthly SLA — watching, evaluating and improving the system, and keeping the evidence current



TRUSTED BY ORGANIZATIONS ACROSS

Financial Services · Insurance · Healthcare · Technology & SaaS · Public Sector

SOC 2 Type II · ISO 27001 · GDPR · Sector Frameworks (PCI-DSS, HIPAA & more) on request · ~14 delivered AI engagements



We take AI the last, hardest mile — on an outcome basis

We take AI from pilot to production, in every shape, with senior engineers who are AI-augmented inside a well-governed process. Backed by our own in-house AI lab, and partnerships with NVIDIA, Microsoft and AWS.



Swiss-owned, built by the majors

A global AI engineering group, Swiss-owned and delivering from Vietnam, with offices in the UK, Singapore and Riyadh. Built by people from Luxoft, PwC and other global technology and consulting firms.



Highly regulated industries

100+ clients and projects delivered across EU, APAC, Middle East and US markets — strong experience in highly regulated industries.

Why Now?

AI pilots are no longer the challenge — enterprise adoption is. More customers, regulators and internal governance teams now expect **evidence** that **AI systems are secure, governed and production-ready** before they approve deployment. Companies that solve this gap earlier ship AI features faster and win enterprise deals sooner.

THE CHALLENGES

Production AI is never finished

- ❗ It shipped, the build team moved to the next project, and nobody owns watching it now.
- ❗ A model or prompt change went out last month and no one can say who approved it.
- ❗ The last audit evidence pack took three weeks to assemble from scratch.
- ❗ Cost per transaction has been creeping up, and nobody noticed until finance asked.
- ❗ The system has been quietly degrading — the first sign will be a customer complaint, not a dashboard.
- ❗ There is no one whose job it is to own this system's health.

OUR SOLUTION

What if a live model never became a silent failure?

The Control Desk is your external AI operations team, with a named owner to call and a live dashboard — not a break-fix retainer, and not a pool of hours. A standing senior pod watches weekly, tests monthly and steers quarterly, sized to your AI footprint.

No AI-Ops Hire

the function without the headcount

Weekly

monitoring, so failure can't run silent

Always Current

audit & customer evidence, never rebuilt in a panic

Monthly Gains

one improvement shipped, not just watched

Every Desk is staffed by a standing senior pod — an AI operations lead, AI/ML engineers, an evaluation engineer and a DevOps & security engineer — sized to your footprint, with one named owner you call.



We improve, not just watch

At least one delivered improvement every month — not a recommendation.



AI-amplified delivery

We rebuilt our lifecycle around human-AI collaboration — we think, architect and test at a different pace.



Journey together

The Desk is the relationship, not a transaction. It follows directly from the Sprint and Pilot-to-Production.

How It Works

A fixed rhythm — weekly, monthly, quarterly

Watch

WEEKLY

Monitor accuracy, exceptions, throughput and spend; triage any incident or exception.

YOU RECEIVE

Live dashboard / Drift & cost alerts.

Test & Improve

MONTHLY

Evaluation regression runs, a health-and-risk review, a cost review, an evidence refresh, one delivered improvement.

YOU RECEIVE

Health report / Refreshed evidence / One delivered improvement.

Review & Steer

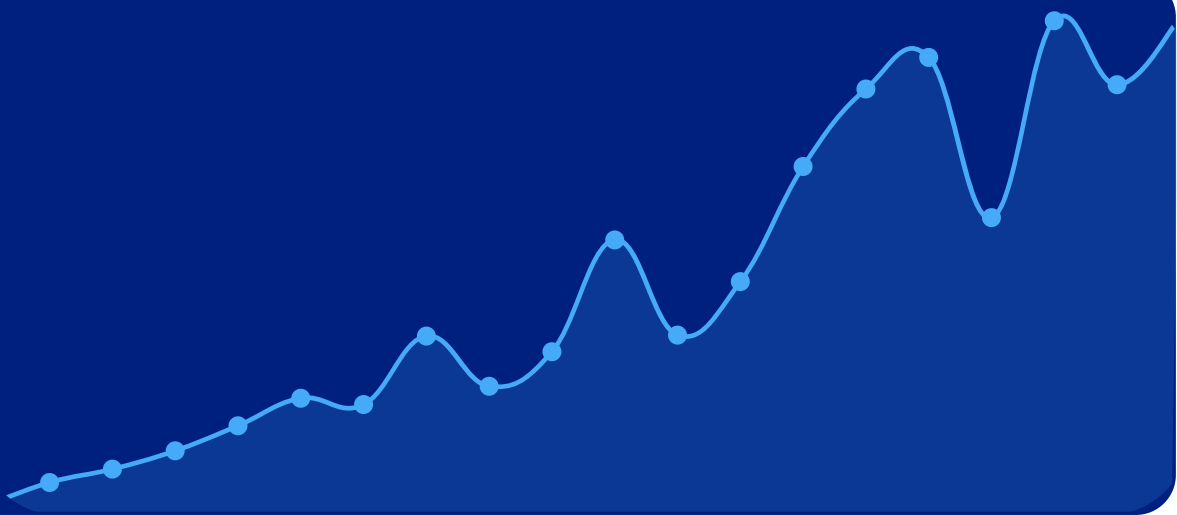
QUARTERLY

An architecture and production council with your leaders — direction, risk and readiness for upcoming reviews.

YOU RECEIVE

SLA report / AI-system inventory / Improvement roadmap.

Monitoring tools watch your AI. We make it worth watching — approved, controlled, and built to stay that way.



The senior POD on this engagement



Alexander Nevolin

Head of Delivery Manager

25+ years of experience in software engineering and technology leadership



Yurii Lozinskyi

Chief Product Officer

25+ years driving Digital Transformation across Healthcare, Insurance, and Finance



Dr. Toan Nguyen Huy

Chief Technology Officer

PhD, Computer Engineering. 8+ years in applied AI, CV and LLMs



M.Sc. Thang Nguyen

AI/Computer Vision Tech Lead

AI specialist with experience in end-to-end vision systems



M.Sc. Tuyen Dinh

Senior AI Engineer

MSc, KAIST. 5+ years in ML, deep learning, CV and NLP



Quan Tran

Senior AI Engineer

6+ years in enterprise AI, banking and financial automation



Viet Anh Dang

Senior AI Engineer

5+ years in enterprise AI, telecom and insurance

SUCCESS STORY · A SYSTEM WE BUILT, AND KEEP RUNNING

A multi-agent AI system, live on real traffic since go-live



93%

Accuracy

WHAT'S LIVE

A 24/7 customer agent plus an internal employee assistant, built on LangGraph, RAG, Qdrant, Kafka and AWS.

-70%

Human Errors

WHAT A DESK DOES

Keeps it healthy, approved and cost-efficient to run — the exact job this offer exists for.

-40%

Manual Review

ALSO IN PRODUCTION

An LLM system checking documents for a financial-advisory firm, with the same evaluation discipline.

*Architecture and live production stated by the client; outcome KPIs beyond the figures shown are not published. Figures are client-reported.

NEXT STEP · DISCOVERY CALL

Let's discuss your AI system and what it takes to move it forward

Tell us what AI you have live. We'll show you what a Control Desk would watch, improve and prove first.

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